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UNITED STATES DISTRICT COURT
NORTHERN DISTRICT OF CALIFORNIA
OAKLAND DIVISION

LD et al.,

Plaintiffs,

v.

United Behavioral Health et al.

Defendants.

Case No. 4:20-cv-02254-YGR

Hon. Yvonne Gonzalez Rogers

**PLAINTIFFS' REPLY IN SUPPORT OF
PLAINTIFFS' MOTION FOR CLASS
CERTIFICATION**

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I. INTRODUCTION

This matter involves claims that patients have from seeking authorized, medically necessary, mental health / substance use disorder treatment at over 1,500 different providers throughout the nation who provided life-saving intensive outpatient treatment. Plaintiffs seek to have ERISA and RICO classes certified by the Court for these claims. Defendants' response opposing Plaintiffs' motion opposes the motion that they wish Plaintiffs had written instead of the motion that Plaintiffs submitted to the Court. Defendants conflate issues of class certification and merit, misapply the requirements of Rule 23, misstate Plaintiffs' positions, and misstate the relief sought by Plaintiffs. Plaintiffs have set forth the pertinent procedural and legal background in their motion and memorandum seeking class certification [dkt. 168] and do not repeat them here. Plaintiffs' reply to Defendants' opposition [dkt. 205] to Plaintiffs' class certification request will address the many misstatements of law and fact contained therein. Specifically, given Plaintiffs' proposed class definition, for this litigation it is irrelevant whether the Plaintiffs or putative class members' healthcare benefit plans are 'fully insured' or 'self-insured' is irrelevant to the present litigation. There is no meaningful difference in plan language for the plans with claims at issue, those with United's Reasonable & Customary program and this program was administered in a uniform manner utilizing the Viant OPR methodology. Defendants would not be able to operate on the scale at which they do if they did not employ such automated claims' systems.

Defendants attempt to misdirect the Court as to the actual legal theories advanced by Plaintiffs, as to the alleged 'individual' issues that do not actually affect the legal issues, and to push the Court to delve far into inquiry on the merits of Plaintiffs' claims beyond what is necessary for the determination of class certification issues. Plaintiffs also present two rebuttal declarations, from Prof. Mark Hall [Exhibit "1"] and Thomas P. Ralston [Exhibit "2"], to rebut and impeach the assertions and opinions by Defendants in their papers and the declaration of Defendants' sole expert, Prof. Daniel Kessler. The opinions given by Prof. Kessler are unreliable, not supported by record evidence, and misapplies fundamental econometric and healthcare principles, and demonstrates a complete unfamiliarity with the actual processing of

commercial healthcare claims.

II. ARGUMENT

As set forth below, Plaintiffs have satisfied the requirements of Rule 23(a) for all of Plaintiffs' claims, the requirements of Rule 23(b)(1)-(3) for Plaintiffs' ERISA claims, and the Requirements of Rule 23(b)(1) & (2) for Plaintiffs' RICO claims against the Defendants.

A. Plaintiffs Have Satisfied the Requirements of Rule 23(a)

Plaintiffs have satisfied the requirements of Rule 23(a) for all of their claims. Defendants challenge commonality, typicality, and adequacy, and do not dispute numerosity (Opp. p. 12). Defendants' opposition to each of these requirements fail for the reasons set forth below. Defendants' arguments regarding the remedy of reprocessing (Opp. p. 16) are addressed in the section concerning the remedies available under Rule 23(b)(1) & (2).

1. Rule 23(a)'s Requirements Are Met for All of Plaintiffs' Claims

Contrary to Defendants' assertions, Plaintiffs have satisfied Rule 23(a)'s requirements for all of Plaintiffs' claims.

Commonality: As to Rule 23(a)'s commonality requirements, Plaintiffs have identified numerous common questions that are susceptible to common answers; even though, "[f]or purposes of commonality requirement for class certification, even a single common question will do." Fed. R. Civ. P. 23(a)(2). Courts in this and other circuits have held that Rule 23(a) "[c]ommonality is satisfied if the lawsuit challenges a system-wide practice or policy that affects all of the putative class members." *In re Louisiana-Pac. Corp.*, 2003 WL 23537936, at *3 (D. Or. Jan. 24, 2003)¹. Defendants' application of this requirement to argue against class certification is contrary to established case law and substantial record evidence². Plaintiffs have

¹ See, e.g., *A.F. ex rel. Legaard v. Providence Health Plan*, 300 F.R.D. 474, 481 (D. Or. 2013) (Regardless of whether defendant could raise policy exclusion or any other defense against certain individual members but not others, all class members have in common the issue of whether defendant's challenged policy exclusion violates state or federal law.); *Z.D. v. Group Health Cooperative*, 2012 WL 5033422, at *4 (W.D.Wash. Oct. 17, 2012) (holding that the issue of whether Defendant's policy of limiting coverage "on the basis of beneficiaries' ages amounted to a breach of their fiduciary duties" was a common issue).

² The court's application of Rule 23(a)'s commonality requirement in *Allen v. Hyland's Inc.*, 300 F.R.D. 643 (C.D. Cal. 2014) is instructive on this point. In *Allen*, plaintiffs challenged 12 different products, each bearing allegedly misleading claims and the defendant argued no commonality because there were "twelve different products at

submitted record evidence and expert opinions as to the system-wide practices and policies in United's Reasonable and Customary program³ and the Defendants use of the Viant OPR methodology. Defendants assert that commonality is defeated as to Plaintiffs' claims because of various individual considerations⁴. Ralston's declaration soundly rebuts this argument as he states that [REDACTED]

[REDACTED] and [REDACTED]

Also, Defendants statement that "plan sponsors generally control their own plan design and plan language" (Opp. p. 13) intentionally obfuscates the realities of plan administration generally and the administration of the 'Reasonable & Customary Program' in particular. The Reasonable & Customary Program has two components, Facility & Professional, and the program requires [REDACTED]⁵. The evidence shows that not only did

issue," each with various alleged misrepresentations, and as a result "different proof will be required to challenge the efficacy of each." See *id.* at 667. The Court rejected defendant's argument since plaintiffs' legal theory was that all the products violated the applicable law the same reason. See *id.* at 667-68

³ See Lopez Dep. pg. 81:11 – 90:19; 161:20 – 167:19; Ralston Dec. ¶¶8-9, 11, 19, 25; Paradise Dep. vol. 1 33:2-13, 178:11-183:14, vol. 2 101:1-106:4; Apple ASA & Amendments (attached as Exhibit "30" to Modiano Dec.) UHC000007759, UHC000007901, UHC000007936; Tesla ASA (attached as Exhibit "31" to Modiano Dec.) UHC000008331; General Dynamics ASA (attached as Exhibit "32" to Modiano Dec.) UHC000227958, UHC000227986, UHC000228008, UHC0002278120; Cisco Systems ASA (attached as Exhibit "33" to Modiano Dec.) UHC000209227; Raytheon ASA (attached as Exhibit "34" to Modiano Dec.) UHC000258842, UHC000258858, UHC000258860; Nestle ASA (attached as Exhibit "35" to Modiano Dec.) N-USA-000000021, N-USA-000000035, N-USA-000000037; McMaster-Carr ASA (attached as Exhibit "37" to Modiano Dec.) UHC000329653, UHC000329666; see also Exhibits 12-29 attached to Modiano Dec., the claims sample SPDs.

⁴ Defendants argue in passing for a statute of limitations defense to Plaintiffs' class definition (Opp. p. 12). This is a meritless argument. It is black letter law that "the commencement of a class action suspends the applicable statute of limitations as to all asserted members of the class who would have been parties had the suit been permitted to continue as a class action." *Crown Cork & Seal Co. v. Parker*, 462 U.S. 345, 353–354 (1983) (quoting *American Pipe & Constr. Co.*, 414 U.S. 538, 554 (1974)). Under ERISA the statute of limitations, 29 U.S.C. § 1113, states, "in the case of fraud or concealment, such action may be commenced not later than six years after the date of discovery of such breach or violation." As such, Plaintiffs' limitation period runs from the date of discovery. 29 U.S.C. § 1113 is a controlling statute that supersedes a plan's contractual limitations periods for ERISA breach of fiduciary duty claims. See *Beserra v. Albertsons Companies, Inc.*, 2020 WL 13348402, at *5 (C.D. Cal. Aug. 19, 2020); *Sargent v. S. California Edison 401(k) Sav. Plan*, 2020 WL 6060411, at *8 (S.D. Cal. Oct. 14, 2020). Plaintiffs' RICO claim involves the same course of conduct and representations, and, in such situations, a statute of limitations defense does not defeat the predominance of common questions. See, e.g., *Cohen v. Trump*, 303 F.R.D. 376, 388 (S.D. Cal. 2014).

⁵ See deposition of Rebecca Paradise (attached as Exhibit "3" to Declaration of Aaron Modiano, "Modiano Dec.") Vol. 1, pg. 162: 4-19, pg. 163, 6-10, 12-20, 23-25; deposition of Sarah Peterson (Modiano Dec., Exhibit "4") pg. 90: 16-20, pg. 126: 2-7, pg. 176: 13-16; deposition of Radames Lopez (Modiano Dec., Exhibit "5") pg. 36:2-7, pg. 37:

United p [REDACTED]
 [REDACTED]
 [REDACTED]⁶. Further, the Reasonable and Customary program
 [REDACTED]⁷. It is the use of
 Viant OPR methodology and the fraud surrounding its use with the Reasonable and Customary
 Program that Plaintiffs are challenging at the programmatic level. [REDACTED]
 [REDACTED]⁸.

Typicality: Rule 23(a) typicality focuses on the connections between the facts and issues
 among the class and its representatives. *See Buus v. WAMU Pension Plan*, 251 F.R.D. 578, 585
 (W.D. Wash. 2008) *citing Dukes v. Wal-Mart, Inc.*, 509 F.3d 1168, 1184 n. 12 (9th Cir. 2007).
 As this Court has stated, “for purposes of typicality, it is enough to find that plaintiffs’ theory of
 their injury is the same theory of injury for the entire class” *Congdon v. Uber Techs., Inc.*, 291 F.
 Supp. 3d 1012, 1027 (N.D. Cal. 2018). Plaintiffs have asserted the same theory of injury for the
 entire class and have shown that [REDACTED]

Adequacy: Defendants’ challenges to Plaintiffs adequacy as class representatives grossly
 misinterprets the applicable law and record evidence. *See e.g., Caulfield v. Colgate-Palmolive*
Co., 2017 WL 3206339, at *5 (S.D.N.Y. July 27, 2017) (finding that class representative showed
 a general understanding of the case and that her desire to be “a watchdog for [the proposed class]
 to make sure that we all get our calculations corrected” and “to make sure [her counsel] [i]s
 handling everything correctly” was sufficient to meet the adequacy requirement). The arguments
 raised by Defendants contesting Plaintiffs’ adequacy to serve as class representatives based

9-11; Deposition of Jolene Bradley (Modiano Dec., Exhibit “6”) pg. 135: 12-23.

⁶ See Paradise Dep. Vol. 1, pg. 172:19 – 180:21; Vol 2, pg. 229:17 – 232:2; Lopez. Dep. pg. 76:1 – 85:15; Exhibit
 “39” attached to Modiano Dec. with [REDACTED] (UHC000018534_0001-10);
 Exhibit “40,” [REDACTED] (UHC000048508-
 48508_0002); Exhibit “41” attached to Modiano Dec. [REDACTED]
 [REDACTED] (UHC000106755-62).

⁷ See Lopez Dep. pg. 149:21 – 151:4; Paradise Dep. Vol. 1 pg. 73:12-78:25, pg. 160:20 – 163:28

⁸ See Hall Supp. ¶5; Lopez dep. pg 103:18 – 110:17; Ralston dec. ¶¶11, 25)

solely on their treating provider contain numerous misleading, untrue, and irrelevant allegations (Opp. p. 9-11) have nothing to do with the Plaintiffs' ability to serve as class representatives. Defendants suggest that Summit's [REDACTED] (Opp. p. 9), themselves relevant to issues of class certification, had some nefarious purpose⁹. This is irrelevant and untrue; instead, it was well known to Defendants that Intensive Outpatient ("IOP") treatment providers [REDACTED] [REDACTED] (see Ralston dec. ¶12). Further contrary to Defendants assertions, [REDACTED] [REDACTED] [REDACTED] (see Ralston dec. ¶¶7, 14) and Defendants [REDACTED] (Ralston dec. ¶¶9, 11, 13, 28, 30). Further, the specter of 'conflicts' challenging adequacy raised by Defendants is not supported by the record and clearly refuted in Plaintiffs' deposition testimony¹⁰.

a) Plaintiffs' ERISA Claims Satisfy Rule 23(a) Requirements

Defendants' first argument, that Plaintiffs' ERISA claims cannot be certified for the class because of variations in plan terms (Def. Opp. p. 13) is incorrect for several reasons. First, many courts have concluded that putative classes of individuals covered by different plans can satisfy the Rule 23 commonality requirement if each plaintiff challenges general practices that affect all of the relevant plans. *See e.g., Fallick v. Nationwide Mut. Ins. Co.*, 162 F.3d 410, 423 (6th Cir. 1998); *accord, Bally v. State Farm Life Ins. Co.*, 335 F.R.D. 288, 303 (N.D. Cal. 2020); *Doe v. Guardian Life Ins. Co. of America*, 145 F.R.D. 466, 473 (N.D. Ill. 1992) The case law

⁹ [REDACTED]

¹⁰ [REDACTED]

Defendants cite on this point is readily distinguished. *US Airways, Inc. v. McCutchen*, 569 U.S. 88 (2013) cited by Defendants involved a benefit plan seeking to enforce an SPD term to impose an equitable lien based on common law principles of equity. Plaintiffs do not put forward such an argument. Next, *Lipstein v. UnitedHealth Grp.*, 296 F.R.D. 279 (D.N.J. 2013) does not address ERISA § 502(a)(1)(B) and (a)(3) separately and only addresses class certification under Rule 23(b)(3). In *Lipstein*, the court merged its commonality and predominance analysis in a way that is inapposite to Plaintiffs' claims here. *In re WellPoint, Inc. Out-of-Network UCR Rates Litig.*, 2014 WL 6888549 (C.D. Cal. Sept. 3, 2014) involved "the claims of millions of subscribers and providers, which arise out of tens of thousands of WellPoint insurance contracts." Plaintiffs' class is tailored to challenging Defendants' Reasonable and Customary program and the Viant OPR methodology¹¹ used to fraudulently determine reimbursement rates for Plaintiffs' and class members IOP / H0015 claims. Plaintiffs have shown through record evidence and the reports of its experts that commonality under Rule 23(a) exists for the claims Plaintiffs are seeking to have certified as a class.

Overstating the effect of small differences in benefit plans is a common tactic used by Defendants in attempting to avoid class certification; as stated by another district court, "[a]lthough UHC accentuates the existence of thousands of different employer-sponsored health care benefits plans in 29 states, minor variations in the phrasing of the relevant plan language do not make the claims atypical with respect to the claims alleged in the Complaint." *Smith v. United HealthCare Servs., Inc.*, 2002 WL 192565, at *4 (D. Minn. Feb. 5, 2002) citing *DeBoer v. Mellon Mortg. Co.*, 64 F.3d 1171, 1174–75 (8th Cir.1995). The court in *Wit v. United Behav. Health*, 317 F.R.D. 106 (N.D. Cal. 2016), addressing a similar argument, and much of the same case law, held "[t]he court in *In re Wellpoint* did not, however, suggest that the mere fact that class members were insured under different plans precluded commonality. To the contrary, it recognized that it is possible to satisfy the commonality requirement when there are multiple

¹¹ See Ralston dec. ¶¶11, 13, 19, 29; Hall Supp. ¶2; Deposition of Daniel Kessler (Modiano dec., Exhibit "7"), pg. 185:1-11; 225:19-228:12.

ERISA plans, for example, where the ‘ERISA plans at issue had terms that were common across the proposed class.’” *Id.* at 129. The Viant OPR methodology [REDACTED] [REDACTED]¹² and its fraudulent application to IOP / H0015 claims is at the heart of Plaintiffs’ case (*see* Ralston Dec. ¶¶9-21).

Likewise, *Corcoran v. CVS Health*, 2017 WL 1065135, at *5 (N.D. Cal. Mar. 21, 2017) is readily distinguished from the facts of this case for many of the same reasons set out above. Also, in *Corcoran*, this Court found that, even more important than the differing contracts was that “several executives from the largest PBMs in the industry have submitted declarations expressing their understanding that the HSP prices at issue in this litigation were not considered U&C prices.” *Id.* at *6. Defendants ignore this key part of the holding. Here, Multiplan never received the plan language for the claims relevant to Plaintiffs’ claims and did not price the claims according to that language¹³. Defendants’ argument that “Plaintiffs offer no... alternative database or methodology that would or could have been applied on a classwide” (Opp. p. 15) and therefore precludes certification and Rule 23(a)’s commonality requirements is incorrect. Ralston dec. at ¶ 24. Further, Defendants have not provided any rebuttal to Plaintiffs’ experts opinions regarding the Viant OPR methodology while Plaintiffs have presented substantial record evidence and expert opinions challenging Viant OPR.

Defendants argue that “each Plaintiff needs to show that the rate reimbursed on *his* claim was unreasonable under the terms of *his* plan based on the information available to United at the time it made the benefits determination” (Opp. p. 16) is incorrect and misleading¹⁴. Defendants cite to *Wit* 317 F.R.D. at 127 on this point, however, the Court actually stated “Plaintiffs seek only an order that UBH develop guidelines that are consistent with generally accepted standards and reprocess claims for coverage that were denied under the allegedly faulty guidelines.”

¹² *See* Ralston dec. ¶¶11, 13, 19, 29; Deposition of Sean Crandell (attached as Exhibit “11” to Modiano dec.) 85:3-114:18.

¹³ *See* Kienzle dep. pg. 27:7-13; Praxmarer dep. 62:19; Deposition of Mark Edwards (Modiano dec. Exhibit “43”) pg. 65:16-20; Peterson dep. pg. 152: 22-25, 153:1-4; Mohler dep. pg. 143:2-6. *See* 30(b)(6) Deposition of Becky Paradise Vol. 1 pg. 162: 4-19 [REDACTED]

¹⁴ *See* Hall Supp. ¶1-2; Ralston dec. ¶¶11, 13, 19, 29

1 Plaintiffs seek an order that the Reasonable & Customary program and claims whose
 2 reimbursement amount was determined through the Viant OPR methodology that adopts a
 3 transparent and accurate reimbursement methodology. [Dkt. 91]; [Dkt. 168].

4 Defendants’ arguments regarding Article III standing requirements are incorrect
 5 applications of the law. On the issue of standing, the Ninth Circuit has held in a class action, “we
 6 consider only whether at least one named plaintiff satisfies the standing requirements.” *Bates v.*
 7 *United Parcel Serv., Inc.*, 511 F.3d 974, 985 (9th Cir. 2007). Likewise, *Stearns v. Ticketmaster*
 8 *Corp.*, 655 F.3d 1013, 1021 (9th Cir. 2011), *abrogated on other grounds by Comcast Corp. v.*
 9 *Behrend*, 569 U.S. 27 (2013), held, “our law keys on the representative party, not all of the class
 10 members, and has done so for many years [when determining standing].” Defendants’ citation to
 11 *TransUnion LLC v. Ramirez*, 141 S. Ct. 2190, 2208 (2021) includes the statement that “[w]e do
 12 not here address the distinct question whether every class member must demonstrate standing
 13 *before* a court certifies a class.” (italics in original). That is precisely what Defendants ask the
 14 Court to do and is contrary to Ninth Circuit precedent. As stated by a sister court, “only the
 15 named plaintiff must meet Article III’s standing requirements, and that non-injured class
 16 members can be excluded through the normal operation of Rule 23.” *Mason v. Ashbritt, Inc.*,
 17 2020 WL 789570, at *7 (N.D. Cal. Feb. 17, 2020); *see also, Moore v. Apple Inc.*, 309 F.R.D.
 18 532, 541–42 (N.D. Cal. 2015) (“the problem of uninjured absent class members is a problem of
 19 Rule 23, not of Article III.” *quoting* Newberg on Class Actions § 2.3).

20 Defendants’ argument that determinations of the relevant standard of review preclude
 21 class certification has likewise been rejected by other courts addressing Defendants’ arguments
 22 here (Opp. at 31). *See Des Roches v. California Physicians’ Serv.*, 320 F.R.D. 486, 503 (N.D.
 23 Cal. 2017) (“However, as compared with the overarching question of the propriety of the
 24 Guidelines, the prospect that the Court may need to apply two different standards of review is of
 25 minor importance.”); *Wit v. United Behav. Health*, 317 F.R.D. 106, 129 (N.D. Cal. 2016).
 26 Addressing the standard of review and Rule 23(a) commonality, the *Des Roches* court held, “as
 27 compared with the overarching question of the propriety of the Guidelines, the prospect that the
 28 Court may need to apply two different standards of review is of minor importance.” *Id.* 320

1 F.R.D. at 503. Defendants’ argument that “[m]any putative members therefore lack standing
 2 based on providers’ billing practices” (Opp. p. 19) is likewise an incorrect statement of law and
 3 fact. Plaintiffs have established Article III standing and there is substantial record evidence that
 4 many providers *do* balance bill their patients¹⁵.

5 Defendants further assertions regarding the “balance billing issues” that Defendants
 6 allege “also impact classwide merits issues” (Opp. p. 19) ask the Court to apply an
 7 ‘ascertainability’ as-to-injury requirement that is not present in Rule 23¹⁶. Defendants’
 8 speculation that “increased reimbursement rates to providers would mean higher coinsurance,
 9 deductible payments, and premiums” is unsupported, incorrect¹⁷, and does not preclude class
 10 certification. The Ninth Circuit specifically holds that “[m]ere speculation as to conflicts that
 11 may develop at the remedy stage is insufficient to support denial of initial class certification.”
 12 *Buus* 251 F.R.D. at 585–86. The [REDACTED] argued for by Defendants and Prof. Kessler is
 13 soundly rebutted by Prof. Hall¹⁸; however, the actual evaluation of [REDACTED] is an issue
 14 to be determined at the merits stage and not during class certification. *See Sidibe v. Sutter*
 15 *Health*, 333 F.R.D. 463, 489 (N.D. Cal. 2019) (rejecting defendant’s argument that some class
 16 members benefitted from the alleged conduct benefitted therefrom and that it was inappropriate
 17 for the court to engage in a merits inquiry into the competing ‘but-for’ worlds offered by
 18 competing experts at the class certification stage.)

19 Next, Defendants’ arguments regarding the ‘anti-assignment’ provisions of plans having
 20

21 ¹⁵ See Exhibit 10, [REDACTED], Exhibit 8, [REDACTED], Exhibit 9,
 22 [REDACTED], Ralston Dec. ¶12.

23 ¹⁶ The U.S. Supreme Court upheld the district court’s decision in *In Re ConAgra Foods, Inc.* that the
 24 ‘ascertainability’ requirement applies to the court’s ability to ascertain the class, not to determine that every class
 25 member has actually been injured. *See In re ConAgra Foods, Inc.*, 90 F. Supp. 3d 919, 971 (C.D. Cal. 2015), aff’d
 sub nom. *Briseno v. ConAgra Foods, Inc.*, 674 F. App’x 654 (9th Cir. 2017), and aff’d sub nom. *Briseno v. ConAgra*
Foods, Inc., 844 F.3d 1121 (9th Cir. 2017)

26 ¹⁷ See [REDACTED]

27 ¹⁸ See Hall Supp. ¶4 [REDACTED]
 28 [REDACTED]

1 to be analyzed individually and defeating commonality (Opp. p. 20) are wholly without merit. It
 2 is black letter law in the Ninth Circuit that “when making a claim determination under ERISA,
 3 “an administrator may not hold in reserve a known or reasonably knowable reason for denying a
 4 claim, and give that reason for the first time when the claimant challenges a benefits denial in
 5 court.” *Beverly Oaks Physicians Surgical Ctr., LLC v. Blue Cross & Blue Shield of Illinois*, 983
 6 F.3d 435, 440 (9th Cir. 2020) quoting *Spinedex Physical Therapy USA Inc. v. United Healthcare*
 7 *of Ariz., Inc.*, 770 F.3d 1282, 1296 (9th Cir. 2014); see also, *Harlick v. Blue Shield of Cal.*, 686
 8 F.3d 699, 719 (9th Cir. 2012) (“A plan administrator may not fail to give a reason for a benefits
 9 denial during the administrative process and then raise that reason for the first time when the
 10 denial is challenged”); *Collier v. Lincoln Life Assurance Co. of Bos.*, 2022 WL 17087828, at *2
 11 (9th Cir. Nov. 21, 2022) (“The district court erred because it relied on new rationales to affirm
 12 the denial of benefits... not assert[ed] during the administrative process.”) As every claim of
 13 Plaintiffs’ and the putative class was authorized and/or approved with no assertions of anti-
 14 assignment provisions in remark code CY, the EOBs, the PRAs, the EOMs, the PAD letters, or
 15 any other claim material¹⁹, Defendants may not now assert that Plaintiffs or putative class
 16 members may lack standing based on anti-assignment provisions.

17 Defendants’ arguments as to administrative appeal requirements suffer the same legal and
 18 factual infirmities as Defendants’ previous arguments. As the *Des Roches* court held, “in an
 19 ERISA class action the exhaustion requirement is met “so long as the named plaintiff” has
 20 exhausted administrative remedies.” *Id.* 320 F.R.D at 500; see also, *Barnes v. AT & T Pension*
 21 *Benefit Plan-Nonbargained Program*, 270 F.R.D. 488, 494 (N.D. Cal. 2010), modified sub nom.
 22 *Barnes v. AT & T Pension Ben. Plan-NonBargained Program*, 273 F.R.D. 562 (N.D. Cal. 2011)
 23 (“in ERISA suits, absent class members are not required to have exhausted their claims through a
 24 plan’s internal review procedures so long as the named plaintiff has done so.”) Plaintiffs have
 25 done so. Defendants even state, “three of the named Plaintiffs exhausted their required formal
 26

27
 28 ¹⁹ See Motion for Class Certification [dkt-171] Composite EOBs Exhibit “P” [dkt-171-17]; Composite PRAs as
 Exhibit “Q” [dkt-171-18]; Composite EOMs as Exhibit R [dkt-171-19]

administrative appeals” (Opp. p. 21), but offer no explanation why this does not satisfy the ERISA class action requirements described in binding Ninth Circuit precedent above²⁰.

Defendants have not provided any contrary authority addressing the exhaustion defense as it relates to commonality. *See e.g., Hendricks v. Aetna Life Ins. Co.*, 339 F.R.D. 143, 149 (C.D. Cal. 2021). Defendants also neglect to note that the Ninth Circuit does not impose an exhaustion requirement for ERISA § 502(a)(3) claims. *See Monper v. Boeing Co.*, 2014 WL 12102180, at *5 (W.D. Wash. May 28, 2014) citing *Horan v. Kaiser Steel Ret. Plan*, 947 F.2d 1412, 1416 n.1 (9th Cir. 1991) (“[t]he exhaustion requirement ... does not apply to plaintiffs’ fiduciary breach claim because this claim alleges a violation of the statute, ERISA, rather than the Plan.”) Further, for Plaintiffs’ ERISA claims, Defendants attempt to avoid acknowledging that to the extent “balance billing” has any relevance (it does not), it would only apply to Plaintiffs’ ERISA § 502(a)(1)(B) claim and certification of that claim under Rule 23(b)(3). As class certification under Rule 23(b)(1) & (2) as well as ERISA § 502(a)(3) is equitable and provides for equitable remedies, they are not claims for monetary damages. *See e.g., Zinser v. Accufix Rsch. Inst., Inc.*, 253 F.3d 1180, 1193 (9th Cir.), opinion amended on denial of reh’g, 273 F.3d 1266 (9th Cir. 2001).

b) Plaintiffs’ RICO Claims Satisfy Rule 23(a)’s Requirements

Despite Defendants’ assertions to the contrary (Opp. p. 22), Plaintiffs have supported their RICO claims against Defendants with record evidence satisfying Rule 23(a).

Commonality: The Ninth Circuit construes the commonality requirement of Rule 23(a)(2) permissively. *See e.g., Rodriguez v. Hayes*, 591 F.3d 1105, 1122 (9th Cir. 2010). Common legal and factual questions include whether a defendant entered into an alleged conspiracy and whether the alleged conspiracy violated the RICO statute. *See Negrete v. Allianz Life Ins. Co. of N. Am.*, 238 F.R.D. 482, 488 (C.D. Cal. 2006). Among others, these same legal

²⁰ None of the cases cited by Defendants, *Castillo v. Metro. Life Ins. Co.*, 970 F.3d 1224 (9th Cir. 2020), *Vaught v. Scottsdale Healthcare Corp. Health Plan*, 546 F.3d 620 (9th Cir. 2008), *Diaz v. United Agr. Emp. Welfare Ben. Plan & Tr.*, 50 F.3d 1478 (9th Cir. 1995), *Heimeshoff v. Hartford Life & Acc. Ins. Co.*, 571 U.S. 99 (2013), and *Zurich Am. Ins. Co. v. O’Hara*, 604 F.3d 1232 (11th Cir. 2010), are class actions or address Ninth Circuit authority pertaining to ERISA class actions.

and factual questions are present. In addition to many of the same legal and factual questions as Plaintiffs' ERISA claims, Thomas Ralston's declaration (Exhibit "2") [REDACTED]
[REDACTED]
[REDACTED] Also, *Willis v. City of Seattle*, 943 F.3d 882 (9th Cir. 2019) is readily distinguishable as it does not involve RICO and the court states that the underlying policies and regulations are not being challenged (*id.* at 886); precisely what Plaintiffs are alleging here as to Defendants' RICO enterprise and its activities. *Moore v. PaineWebber, Inc.*, 306 F.3d 1247 (2d Cir. 2002), is rejected by the Ninth Circuit that explicitly declined to follow it in *In re First All. Mortg. Co.*, 471 F.3d 977, 990 (9th Cir. 2006)²¹. Plaintiffs have provided substantial record evidence showing th Ninth Circuit's 'common course of conduct' standard is met. Defendants' induced patients to enter into treatment and induce the providers to accept the patients for treatment while obfuscating, through a common pattern and practices, the fraudulent methodology that would be employed in determining reimbursement rates for IOP treatment²². Defendants' statement that because "there is no evidence of any pre-treatment communications, including VOB calls, involving MultiPlan, such that Plaintiffs cannot establish the elements of reliance or proximate causation with respect to MultiPlan" is unsupported by record evidence, case law, and is an assertion already rejected by this Court in its prior ruling on MultiPlan's motion to dismiss.

Thomas Ralston's declaration (*see* ¶¶ 8-11, 14-15, 25-27) [REDACTED]
[REDACTED]. Defendants misapprehend the 'reliance' that is required in a civil RICO claim (Opp. p. 25). For example, in *Negrete v. Allianz Life Ins. Co. of N. Am.*, 287 F.R.D. 590, 596 (C.D. Cal. 2012), affirming

²¹ The Ninth Circuit distinguished its approach for holding a defendant liable for class-wide fraud and follows "an approach that favors class treatment of fraud claims stemming from a 'common course of conduct.'" *Id.* at 990. In this circuit, class treatment has been permitted where "a standardized sales pitch is employed" and has rejected "rejected a 'talismanic rule that a class action may not be maintained where a fraud is consummated principally through oral misrepresentations, unless those representations are all but identical,'" observing that such a strict standard overlooks the design and intent of Rule 23." *Id.*

²² Plaintiff D.B. [REDACTED]
[REDACTED] Exhibit "38", p. 280:16-18.

1 certification of a civil RICO class “where proof of reliance is ‘a milepost on the road to
 2 causation’” citing *Poulos v. Caesars World, Inc.*, 379 F.3d 654, 664 (9th Cir.2004). The Court
 3 affirmed the use of a “common sense” under the circumstances in *Negrete*, 287 F.R.D at 613.
 4 The same “common sense” approach is well-suited to the facts of this case²³. 10.

5 Having thus established a class-wide presumption of reliance, the “presumption cannot be
 6 rebutted by showing that individual absent class members did not rely upon the fraudulent
 7 omissions. The presumption [can] be rebutted on a class-wide basis only if there is evidence that
 8 can be properly generalized to the class as a whole.” *Plascencia v. Lending 1st Mortg.*, 2011 WL
 9 5914278, at *2 (N.D. Cal. Nov. 28, 2011) (underlining added). Defendants have presented no
 10 such evidence and therefore does not rebut the class-wide presumption of reliance at this stage of
 11 the litigation. Defendants misstate both what constitutes an injury for purposes of civil RICO and
 12 what is required for class certification. First, it is well established that a debt constitutes an
 13 economic injury for many purposes. *See e.g. Lane v. Wells Fargo Bank, N.A.*, 2013 WL
 14 3187410, at *11 (N.D. Cal. June 21, 2013) (“debt is an economic injury”); *Vega v. Ocwen Fin.*
 15 *Corp.*, 2015 WL 1383241, at *8 (C.D. Cal. Mar. 24, 2015). Plaintiffs’ RICO damages are not
 16 limited to out-of-pocket expenses incurred by Plaintiffs in response to issued balance bills as
 17 argued by Defendants (Opp. p. 26). It is well established that “damages as compensation under
 18 RICO § 1964(c) for injury to property must, under the familiar rule of law, place [the injured
 19 parties] in the same position they would have been in but for the illegal conduct.” *In re U.S.*
 20 *Foodservice Inc. Pricing Litig.*, 729 F.3d 108, 122 (2d Cir. 2013). In *In re U.S. Foodservice*, the
 21 court found RICO damages on the fact of that case were “the amount of overcharge—the amount
 22 customers paid [Defendant] as a result of its deception.” *Id.* at 123. RICO damages can be
 23 measured in a similar manner in this litigation as the amount that Defendants under-reimbursed
 24

25 ²³ See Deposition Transcript of Denise Strait, Exhibit “42” to Modiano Dec., pg. 150:18-158:13, discussing the
 26 Reasonable & Customary Program and Viant, pg. 159:7-186:21, recordings of United Behavioral Health call center
 27 agents providing benefits information, VOB calls, to providers for members with the Reasonable & Customary
 28 Program and stating that the member’s representative “may expect to be paid what they heard on that call.” (pg.
 186:20-21); 193:16-204:6, VOB recording and testimony thereon relating to the Reasonable & Customary Program
 and “usual and customary” amount (203:17-18). *See also* Appendix to Hall Supp. providing numerous examples of
 usual and customary and its congeners and generally accepted and understood meaning within healthcare.

as the result of the Enterprise’s fraudulent use of Viant OPR. *See* Exhibit 11. Further, the actual determination of damages for Plaintiffs’ civil RICO claims is not of a nature that would preclude class certification. *See e.g., Schramm v. JPMorgan Chase Bank, N.A.*, 2011 WL 5034663, *11–12 (C.D.Cal. Oct. 19, 2011) (noting that defendant’s “speculation that some class members’ claims may be barred on the basis of actual knowledge is not sufficient to defeat certification”); 2 Newberg on Class Actions § 4:57 (5th ed.) (“damage calculations, affirmative defenses, and counterclaims—rarely defeat class certification.”).

B. Plaintiffs Have Satisfied the Requirements of Rule 23(b)

Defendants are incorrect in stating that Plaintiffs are seeking individual relief, precluding certification under Rule 23(b). Also, Defendants’ argument as to the Rules Enabling Act and due process concerns (Opp. p. 20) are similarly without merit and have been addressed by the Supreme Court that held, “[a] class action, no less than traditional joinder (of which it is a species), merely enables a federal court to adjudicate claims of multiple parties at once, instead of in separate suits. And like traditional joinder, it leaves the parties’ legal rights and duties intact and the rules of decision unchanged.” *Shady Grove Orthopedic Assocs., P.A. v. Allstate Ins. Co.*, 559 U.S. 393, 408 (2010).

1. The Requirements of Rule 23(b)(1) Are Met

Defendants misapprehend the requirements and application Rule 23(b)(1). Plaintiffs are not arguing for a particular ‘rate’ as alleged by Defendants²⁴. (Opp. p. 31). Courts in the Ninth and other Circuits have all certified 23(b)(1)(A) & (B) classes in ERISA cases. *See, e.g., Moyle v. Liberty Mut. Ret. Ben. Plan*, 823 F.3d 948, 965 (9th Cir. 2016), *as amended on denial of reh’g and reh’g en banc* (Aug. 18, 2016) (affirming certification of Rule 23(b)(1)(A) class in ERISA action because “[p]rosecuting separate actions in this case would have the result of subjecting [defendant] to incompatible standards of conduct”); *Buus* 251 F.R.D at 588 (“Adjudication of

²⁴ Even if Plaintiffs were making such an argument, it would not preclude class certification under Rule 23(b)(1)(A) as “inconsistent outcomes in money damage suits will not alone create inconsistent standards, though money damages are not absolutely prohibited in 23(b)(1)(A) class actions” (2 Newberg and Rubenstein on Class Actions § 4:8 (6th ed.)) and “there is nothing in the language or history of Rule 23(b)(1)(A) that prohibits money damages.” *Id.* § 4:14.

Plaintiffs' claims by different courts carries a substantial risk of varying orders—a risk that is particularly problematic in cases, such as this one, where Plaintiffs request injunctive relief”); *In re Citigroup Pension Plan ERISA Litig.*, 241 F.R.D. 172, 179 (S.D.N.Y. 2006) (“The language of subdivision (b)(1)(A), addressing the risk of “inconsistent adjudications,” speaks directly to ERISA suits, because the defendants have a statutory obligation, as well as a fiduciary responsibility”); *Munro v. University of Southern California*, 2019 WL 7842551, *9-10 (C.D. Cal. 2019) (“Courts in the Ninth Circuit also routinely certify ERISA class actions under Rule 23(b)(1)(B)...the prudent and coherent administration of the Plans is too important to permit tens or hundreds of separate adjudications to impose varying standards on Defendants...[a]s such, this class is properly certified under Rule 23(a), as well as Rule 23(b)(1)(A) or in the alternative, 23(b)(1)(B)”); *Baird v. Blackrock Institutional Tr. Co.*, 2020 WL 7389772, at *14 (N.D. Cal. Feb. 11, 2020) (“Certification under Rule 23(b)(1)(B) is equally appropriate. If the violations alleged by Plaintiffs are proved, they affect every Plan participant, and Defendants would be required to take remedial actions for all participants and their beneficiaries. This fits squarely within the classic example of a Rule 23(b)(1)(B) action as it charges a breach of trust by an indenture trustee or other fiduciary similarly affecting the members of a large class of beneficiaries.” (citations and quotations edited for clarity)).

Defendants intentionally misconstrued the position set forth in Plaintiffs’ motion and expert opinion of Professor Lahav supporting class certification pursuant to Rule 23(b)(1) as well as the relief sought by Plaintiffs under Rule 23(b)(1). As in *Hecht v. United Collection Bureau, Inc.*, 691 F.3d 218, 222 (2d Cir. 2012), “Defendants misconstrue the requested relief when they argue that Plaintiffs seek only monetary benefits...Here, however, the monetary benefits to the proposed class are merely incidental to the adjudication of the alleged errors. The Complaint seeks judgment against Defendants on all claims and an order “requiring the benefit amounts due or past due under the terms of the Plan in accordance with the requirements of ERISA, and, where applicable, for the Plan to pay the difference” to the affected class members.” Plaintiffs are challenging Defendants method of calculating reimbursement and the incidental effect of likely having to pay additional reimbursement amounts when using an appropriate, objective,

1 methodology is consistent with the many cases where courts have certified classes under Rule
2 23(b)(1).

3 The cases cited by Defendants do not rebut these points; instead, they are inapposite and
4 readily distinguished. In *La Mar v. H & B Novelty & Loan Co.*, 489 F.2d 461, 466 (9th Cir.
5 1973), cited by Defendants, the court declined to certify a class under Rule 23(b)(1)(A) because
6 “[Plaintiffs’] success by its terms does not fix the rights and duties owed by the defendants to
7 others.” That is not the situation in the present litigation. Instead, the present litigation is more
8 analogous to *Alvidres v. Countrywide Fin. Corp.*, 2008 WL 1766927, at *3 (C.D. Cal. Apr. 16,
9 2008) where the court certified a Rule 23(b)(1)(A) class as “there are over 40,000 potential
10 Plaintiffs who could individually file suit for damages arising from the same conduct. This
11 would create a risk of “inconsistent and varying” adjudications, resulting in “incompatible
12 standards of conduct” for Defendants.” Defendants’ statement that “there is no risk that deviating
13 adjudications as to members of *different* plans would impose on United inconsistent obligations”
14 (Opp. p. 31) is incorrect based on the facts of this case and applicable law. In *Haley v. Tchrs. Ins.*
15 *& Annuity Ass’n of Am.*, 337 F.R.D. 462, 474 (S.D.N.Y. 2020), cited by Defendants, the court
16 certified a Rule 23(b)(3) class but not a Rule 23(b)(1)(A) class because “[plaintiff] has not shown
17 how determinations that TIAA’s collateralized loan program violated ERISA for one plan in the
18 proposed class and did not do so for another plan would be ‘incompatible.’ ” *Id.* Plaintiffs have
19 done so here (*See* Hall Supp).

20 United has one program, the Reasonable and Customary program, and its obligations under
21 this program do not vary from in a significant or meaningful way between plans with that
22 program. Here, Defendants’ conduct has violated the terms of every plan with the Reasonable
23 and Customary program. As stated by a sister court in *Trujillo v. UnitedHealth Grp., Inc.*, 2019
24 WL 493821, at *8 (C.D. Cal. Feb. 4, 2019), “[t]he Court concludes that the requirements of Rule
25 23b(1)(A) are met here... if this Court were to find that the terms of United plans and ERISA
26 claim processing and notice rules required United to act in a certain fashion, and another court
27 found that those same terms and rules required United to act in a different fashion, United would
28 face an ‘incompatible standard of conduct.’ ” As the such class should be certified pursuant to

1 Rule 23(b)(1)(A) or (B), in the alternative.

2 **2. The Requirements of Rule 23(b)(2) Are Met**

3 “Rule 23(b)(2) requirements are unquestionably satisfied when members of a putative
4 class seek uniform injunctive or declaratory relief from policies or practices that are generally
5 applicable to the class as a whole.” *Stromberg v. Qualcomm Inc.*, 14 F.4th 1059, 1067 (9th Cir.
6 2021). The relief sought by Plaintiffs is applicable to class as a whole for both Plaintiffs’ ERISA
7 and RICO claims. As to ERISA claims, the reprocessing of all the claims at issues using an
8 objective reimbursement methodology and requiring such a methodology for those plans that
9 continue to participate in the Reasonable and Customary program, is equitable relief that is
10 appropriate under Rule 23(b)(2). *See Buus* 251 F.R.D. at 588 (“Plaintiffs also seek equitable
11 relief in the form of a recalculation of the accrued benefits of class members based upon the old,
12 pre cash balance formula for calculating benefits... This relief applies to each subclass as a
13 whole. Rule 23(b)(2) is satisfied.”).

14 The arguments put forward by Defendants arguing that ‘reprocessing’ is unavailable to a
15 Rule 23(b)(2) class (Opp. p. 32) have been considered, and rejected, by numerous courts. *See*,
16 *e.g. Des Roches* 320 F.R.D. at 508 (“several other courts have certified Rule 23(b)(2) classes
17 seeking [reprocessing]... Even outside the ERISA context, “reprocessing” injunctions are
18 routinely found to be sufficient for class certification under Rule 23(b)(2)”). *Des Roches* rejected
19 the argument that Defendants’ make that “reprocessing is not ‘final injunctive relief’” (Opp. p.
20 32) and held “Plaintiffs’ requested reprocessing injunction meets the requirements of Rule
21 23(b)(2). Such an injunction would apply to the class as a whole and would not require the Court
22 to engage in individual determinations of class members’ claims.” *Id.* at 510. *See also, Kazda v.*
23 *Aetna Life Ins. Co.*, 2022 WL 1225032, at *6 (N.D. Cal. Apr. 26, 2022); *Jones v. United*
24 *Behavioral Health*, 2021 WL 1318679, at *8 (N.D.Cal., 2021) Further, a prospective injunction
25 is appropriate because the Reasonable & Customary Program with Viant OPR continues to be
26 used by the Defendants in the same fraudulent manner and as a part of the same scheme that
27 gave rise to the present litigation. *Accord, Huyer v. Wells Fargo & Co.*, 295 F.R.D. 332, 344
28 (S.D.Iowa, 2013); *In re Managed Care Litigation*, 298 F.Supp.2d 1259, 1283 (S.D.Fla.,2003);

1 *Motorola Credit Corp. v. Uzan*, 202 F.Supp.2d 239, 244 (S.D.N.Y., 2002)²⁵.

2 Defendants' attempt to distinguish Plaintiffs' cases in support of reprocessing and
 3 prospective injunctive relief are unpersuasive, especially in attempting to argue that *Kazda* and
 4 *Des Roches* cannot be relied upon because of an out-of-context reference to the Remedies Order
 5 in *Wit v. UnitedHealthcare Inc. Co.*, No. 3:14-cv-2346, ECF No. 491, at 44 (N.D. Cal. Nov. 3,
 6 2020). In that same order, the Court awarded relief under all three parts of Rule 23(b), including
 7 injunctive relief governing the criteria required to apply to coverage determinations. *Id.* at 78.
 8 The Court's award of reprocessing under Rule 23(b)(3), as discussed in the Court's published
 9 order issued the same day, makes clear that decision was based upon the specific facts and
 10 interrelationships among the remedies being awarded (*see Wit v. United Behav. Health*, 2020
 11 WL 6462401, at *10 (N.D. Cal. Nov. 3, 2020)), not that reprocessing is unavailable or
 12 inappropriate under Rule 23(b)(2). Defendants repeatedly ignore that Plaintiffs are challenging
 13 the Viant OPR methodology, not the individual payment rates as alleged by Defendants (Opp. p.
 14 33).

15 **3. The Requirements of Rule 23(b)(3) Are Met**

16 Defendants' arguments against certification pursuant to Rule 23(b) have little factual
 17 merit and less legal support. The requirements of Rule 23(b)(3) are met where common
 18 questions of law or fact occupy a significant aspect of the case and can be resolved for all
 19 members in a single adjudication. *See Hanlon v. Chrysler Corp.*, 150 F.3d 1011, 1020 (9th Cir.
 20 1998) *overruled on other grounds* by *Wal-Mart Stores, Inc. v. Dukes*, 564 U.S. 338 (2011).

21 ***Superiority***: Plaintiffs have provided an objective class definition appropriate for Rule
 22 23(b)(3) certification. However, the Subclass definitions are objective, which is all that matters.
 23 *See Farar v. Bayer AG*, 2017 WL 5952876, at *13-14 (N.D. Cal. Nov. 15, 2017) (Orrick, J.)

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 25
 26 ²⁵ *But see Religious Technology Center v. Wollersheim*, 796 F.2d 1076 (C.A.9 (Cal.), 1986) (finding injunctive
 27 relief unavailable to civil RICO plaintiffs). Plaintiffs urge the Court to reject *Wollersheim* and instead follow *Nat'l*
 28 *Org. For Women, Inc. v. Scheidler*, 267 F.3d 687 (7th Cir. 2001), *rev'd on other grounds*, 537 U.S. 393 154 L. Ed.
 2d 991 (2003) for the same reasons outlined in the cases cited *supra*. Although Defendants do not cite to *Wollersheim*
 in their papers, Plaintiffs are mindful of their obligations of candor to the tribunal and Rule 11 and urge the Court to
 adopt the far sounder reasoning of *Scheidler*.

1 (“plaintiffs’ class definitions provide objective criteria that allow class members to determine
 2 whether they are included in the proposed class” (citations omitted)). Likewise, *Briseno*, the
 3 Ninth Circuit squarely rejected the claim that, for certification, a plaintiff must show an
 4 “administratively feasible” way to identify class members. 844 F.3d at 1133. In doing so, the
 5 court noted that “[o]ne rationale... has given for imposing an administrative feasibility
 6 requirement is the need to mitigate the administrative burdens of trying a Rule 23(b)(3) class
 7 action.” *Id.* at 1127. This justification is “not through the text of Rule 23 but rather as a necessary
 8 to ensure that the ‘class will function as a class.’” *Id.* (quoting *Byrd v. Aaron’s Inc.*, 784 F.3d
 9 153, 162 (3d Cir. 2015)). However, because “Rule 23’s enumerated criteria already address the
 10 interests that motivated the Third Circuit,” our Court of Appeals held that “an independent
 11 administrative feasibility requirement is unnecessary.” *Id.* Not only is such a requirement
 12 unnecessary, however, it also “conflicts with the well-settled presumption that courts should not
 13 refuse to certify a class merely on the basis of manageability concerns.” *Id.* at 1128 (quoting
 14 *Mullins v. Direct Digital, LLC*, 795 F.3d 654, 663 (7th Cir. 2015)); accord *In re Visa*
 15 *Check/MasterMoney Antitrust Litig.*, 280 F.3d 124, 140 (2d Cir. 2011).

16 a) **ERISA**

17 In an earlier case before a sister court challenging United’s out-of-network
 18 reimbursement methodology utilizing Ingenix, the Court certified a Rule 23(b)(3) class stating,
 19 “the predominance requirement is met because the compensation and reimbursement policies
 20 implemented by Defendants uniformly applied to the class members. For example, Plaintiffs all
 21 contend that the use of HINRM was misleading and did not result in reasonable payments to the
 22 class members....Class members’ claims raise the same issues, and will ‘prevail or fail in
 23 unison’...satisfying the requirement of Rule 23(b)(3).” *Downey Surgical Clinic, Inc. v. Ingenix,*
 24 *Inc.*, 2015 WL 12645755, at *4 (C.D. Cal. Nov. 10, 2015). Although Defendants have discussed
 25 damages models throughout their opposition, it is only under “Rule 23(b)(3)’s predominance
 26 requirement, [that] Plaintiffs “must be able to show that their damages stemmed from the
 27 defendant’s actions that created the legal liability.” *Bias v. Wells Fargo & Co.*, 312 F.R.D. 528,
 28 542 (N.D. Cal. 2015). The predominance requirement is not present in Rule 23(b)(1) or (2).

1 Should the Court find a Rule 23(b)(3) class appropriate for Plaintiffs' ERISA claims, Professor
 2 Ohsfeldt's report lays out a reasonable methodology for determining a reasonable pricing amount
 3 that can then be applied systematically to determine damages.

4 **b) RICO**

5 Defendants' argument that individualized issues of reliance and proof preclude
 6 Plaintiffs' RICO claim from being certified as a class under Rule 23(b)(3) (Opp. p. 35) are
 7 similar to those that have been considered and rejected by this Court in *Bias v. Wells Fargo &*
 8 *Co.*, 312 F.R.D. 528, 541 (N.D. Cal. 2015). Plaintiffs have shown that essentially the same script
 9 was read containing the same omission of Viant for Plaintiffs' claims and those of the putative
 10 class (*See Strait dep. pg. 59:23-69:20; Lopez dep. 292:22-295:16*). This is similar to what this
 11 Court found sufficient in *Bias* where it stated, "[u]nder Plaintiffs' theory, Wells Fargo
 12 fraudulently deceived every class member by not disclosing the mark-up, and Wells Fargo has
 13 not shown that this failure to disclose varied among class members." *Id.* at 541. On the issue of
 14 individualized reliance on a misrepresentation, this Court stated, "[w]here, as here, the case
 15 primarily involves a failure to disclose (an omission), a presumption of reliance may be
 16 invoked." *Id.* at 541 *citing Binder v. Gillespie*, 184 F.3d 1059, 1063–64 (9th Cir.1999). This
 17 Court continued, "[a]ccordingly, Plaintiffs may be able to invoke a presumption of reliance,
 18 which would adjudicate the issue of reliance without individualized inquiry." *Id.* Just as this
 19 Court observed, "other courts have recognized that 'payment...may constitute circumstantial
 20 proof of reliance upon a financial representation' " *Id.* *citing In re U.S. Foodservice Pricing*
 21 *Litig.*, 729 F.3d 108, 119–20 (2d Cir.2013), so too can receipt and acceptance of payment.
 22 Defendants perpetrated similar omissions in their communications over the wires and through
 23 mail.

24 The presence of individualized damages is not sufficient to defeat Rule 23(b)(3)
 25 certification, it is a showing of damages from a course of conduct that are required, not that all
 26 damages from the conduct are the same. *See Just Film, Inc. v. Buono*, 847 F.3d 1108, 1120 (9th
 27 Cir. 2017). The class notice that would issue under Rule 23 for class members' RICO claims can
 28 be tailored to require information required for an individual's RICO damages determination.

1 **III. CONCLUSION**

2 Accordingly, Plaintiffs respectfully request that the Court grant Plaintiffs' motion for
3 class certification.

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5 Respectfully Submitted,

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7 Dated: November, 23 2022 Arnall Golden Gregory LLP

8
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